

Medical Staff Services are the foundation of a solid, well governed medical staff that prides themselves in providing

Midland Memorial Hospital and its customers with the highest quality of patient care possible.

Culture of Ownership: First 6 Core Action Values

The first six Core Action Values will help you lay a solid foundation of character strength. Character is substantially defined by Authenticity and Integrity; it is refined through Awareness, Courage , and Perseverance; and it is reflected in Faith. Character is destiny, and the work that you put into laying this solid foundation will help to assure that your path in life leads to a bright destiny.

Core Action Value #1—Authenticity

Authenticity is Core Action Value #1 because it lays a solid foundation for all that follows. One of the greatest triumphs of the human spirit is to become the authentic, meant-to-be "you." And one of the greatest tragedies is to live your life as a fake, pretending to be somebody you're not because you think you'll make more money or impress others (and trust me—you'll worry a lot less what other people think of you if you'll acknowledge how infrequently they think of you!)



www.joetye.com

Introducing Our New Practitioners

March 2015

Ayesha Kanwal, DO—Rheumatology Samiur Khandker, MD—Emergency Medicine Elanie Ucbamichael, MD—Emergency Medicine Daniel Gebhard, MD—Pediatric Hospitalist Victor Gil, MD—Radiology Van Mask, MD—Ambulatory Care Damon Nelson, MD—Emergency Medicine Iram Qureshi, DO—Internal Medicine Heidi Guerrero, RDA—Dental Assistant, Dr. Wilkerson Barbara Rila, PhD—Psychology Christina Wynns, RN, ACNP—Nurse Practitioner, Hospitalist Rhonda Jagow, ANP—Nurse Practitioner, Dr. Ortega

Continuing Medical Education—See Page 3

Midland Memorial Hospital is accredited by the Texas Medical Association to provide Continuing Medical Education for physicians. Midland Memorial Hospital designates this live educational activity for a maximum of 1.0 AMA PRA Category 1 Credit(s)Ô for each teaching program throughout 2015. Physicians should only claim credit commensurate with the extent of their participation in the activity. <u>*The CME Committee has deemed is presentation free from conflict of interest, financial relationships, or commercial support.</u>*

Physician Education for Improving Documentation

Physician Education Modules are available through 3M and are available by specialty. Notify Rebecca Pontaski, Medical Staff Manager if you would like a login.

Medical Staff Services Reminders

- On the new Midland Memorial Hospital webpage, under 'Find a Physician' is a listing of all physicians on staff. Please review your information for accuracy and notify the medical staff office of any changes.
- Texas Electronic Registrar (TER) Death Registration System—Since 2007, state law requires that all cause-of-death information and medical certifications to the DSHS be submitted electronically. Physicians who do not sign death certificates in a timely fashion face a \$500 fine per violation from the TMB.
- It is peak season for students and others who want to come in and observe practitioner work. Anyone who will be
 observing a practitioner needs to complete and provide some information before they are able to do so. Please contact
 the medical staff office at 432-221-4629 for this information and process.

2015

Volume 3, Number 3

Medical Staff Leadership Chief of Staff

Sari Nabulsi, MD

Chief of Staff Elect Michael Dragun, MD

Past Chief of Staff John Dorman, MD

Department Chairs Hospital-Based Services Larry Edwards, MD

Medical Services Larry Oliver, MD

Surgical Services T.M. Hughes, MD

In Addition

If you would like to submit information for future newsletters, please email the information to Rebecca Pontaski at rebecca.pontaski@midland-memorial.com.

Rebecca Pontaski, MHA, CPMSM, CPCS, RHIT Medical Staff Manager 432-221-1625

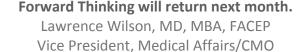
CS, RHIT Alma K. Martinez, RHIT Medical Staff Coordinator 432-221-1510 Medical Staff Office Fax 432-221-4253 Betzy Martinez Credentialing Specialist 432-221-2165 Esther Griego Medical Staff Assistant 432-221-4629

ax 432-221-4253 CME Hotline 432-221-1635



New Information





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From the Desk of your Chief of Staff will return next month. Sari Nabulsi, MD, MBA, FAAP

From the Medical Staff Office...

AMCOM Intellisuite is Here!

Physician on-call information will now be centralized and available from PBX. If you need to locate the physician on-call for a given group or specialty, you need only call PBX to be connected to that individual. Changes to contact information or the hospital call schedule for a given physician\provider group should still be sent to Medical Staff.

Referring Practitioner Process

Every registration department will need to follow guidelines when requesting a new Referring Practitioner to be entered into the Admissions/Discharge/Transfer (ADT), Electronic Health Record (EHR), and Radiology Information (RIS) systems. Refer to Policy Tech Reference # 6889 for more information.

Reminder the registration department should not register the patient or perform the test/procedure until all the information has been completed.



Ronald Tanner, DO, PhD - All programs will start at 12:15 p.m.

Please feel free to bring your lunch. Refreshments will be provided.

Global Objectives for this series:

To approach patient care with a core knowledge base consistent with evidence based practice methods. Better obtain and analyze patient information as a direct result of this increased knowledge base. Use increased knowledge base to formulate outcome based therapy.

March Series:

<u>Nephrotic Syndrome</u> March 10th – Conference Room C March 12th – Conference Room C

<u>Renal Tubular Defects</u> March 24th – Conference Room C <u>Rapidly Progressive Glomerulonephritis</u> March 17th – Conference Room D March 19th – Conference Room C

March 18th – Blood Utilization Matthew Friez M.D - Presentation Time: 12:15 p.m.

Location: Conference Center: Rooms C & D - Lunch will be available at noon

Objectives:

- Discuss indications for red blood cell transfusions.
- Measure risks and benefits for red blood cell transfusions.
- Identify cost pros and cons for red blood cell transfusions.

March 19th – "NS versus LR in Trauma Resuscitation, Rationale and Data" Richard D. Ranne, M.D - Presentation Time: 5:00 p.m.

Location: <u>Surgical Conference Room, 3rd Floor -</u> Space is limited, so please RSVP Refreshments will be provided

Objective:

- Identify most effective fluids for trauma resuscitation
- Measure at risk electrolytes in acute trauma patients.
- Establish best practice model for the early treatment of trauma patients.

March 27th – "Solving Diabetes: The Sweet Spot of Plant Based Nutrition" Scott Stoll, M.D - Presentation Time: 12:15 p.m.

Location: Conference Center: Rooms C & D - Lunch will be available at noon

Objective:

- Utilization of nutrition as first line intervention
- Describe the mechanisms of insulin resistance.
- Implement a diet and lifestyle intervention for Type 2 DM.
- Identify the key aspects of Plant Based Food that normalizes blood sugar metabolism.

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Dr. Shelton Viney, Rick Sevcik, CRNA, and Hospital Staff CONGRATULATIONS! You made a difference and it shows. Recognition from Laura Stanley on the Midland Memorial Hospital Facebook page.

> My father was admitted Wednesday morning for Carotid endarterectomy that was done by Dr Shelton Viney. He had the most amazing care! From the nurse that checked us in (I can not recall her name), the OR staff (Esmy Fletcher, Rick Sevcik, Cathy Walker, Manny Galindo, Kim Woodard) the CCU nurses Clair and Christy. Everyone went above and beyond to make sure he was taken care of and so sweet to my mother and me. I also work for MMH and I am truly thankful and so very proud of our hospital.



Newly Established CODE NEO DO NOT Confuse with Code Pink

Everyone, please be advised that a new page has been developed to alert those ancillary services needed in the case of a critical newborn resuscitation event. This was effective on **2/12/2015.**

CODE NEO will be called, with the location (unit and room #), since babies are found on L&D and OB/GYN with their moms, as well as Nursery, Pediatrics, or the Emergency Department. The procedure of dialing the operator at 1100 and requesting this CODE NEO will follow the same procedure as currently in policy, though the policy is being revised to include this new code.

Response to the page should be the same as for CODE BLUE, <u>except the Critical Care RNs need not make the trip down for babies</u>. *Radiology, Lab and Blood Bank should respond only when we call for tests or blood products*, thus reducing excessive traffic in the area of the crisis. The Operator will place the follow-up call to the Emergency Department Physician, Registered Nurse and to Security to verify they received the page.

For More Information

Marilyn Melison 440-668-5653 Troy Ward 221-1622 John Harrington 221-5222

Medical Executive Committee Highlights—March 2015

- **PCR/GI and Respiratory Profiles**—Dr. Klingensmith gave an overview of these panel tests, citing their rapid turnaround, 24/7 availability, superior sensitivity, and specificity over cultures, and decreasing cost.
- Liver Biopsies—Dr. Klingensmith highlighted a form originated by the Mayo Clinic to be completed by the requesting physician supplying clinical information to accompany the specimen.
- **Committee Meeting Report Form**—Dr. Nabulsi requested use of a report template for the sections and committees to use for reporting to the MEC.
- ICU/CCU Procedure Forms—Dr. Catalasan requested feedback on policies aimed at more judicious use of Foley catheters.
- Utilization Management Committee—Dr. Humphreys mentioned the long length of stay and its effects on the finances, requesting that the medical staff work as closely as possible with Social Services and Discharge Planning to facilitate timely transitions to different levels of care when appropriate.
- Pediatric Section—Dr. Wood mentioned ongoing discussions about implementation of a Neonatal Intensive Care Unit.





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midland memorial hospital

DOWNTIME NOTIFICATION

Effective Date:	Wednesday 3/11/2015 8 PM for 3 hrs.
	ALL USERS MUST BE OFF at 8PM and must STAY OFF until notified that the system is available to all users
Systems Affected:	CareVue, Putty, BCMA, and interfaces.
Who will be Affected:	<i>Every staff documenting in CareVue, placing orders and receiving results in</i> <i>EVERY departments (including ED, OR) or transmitting data to CareVue</i> (Affinity, A4)
Who do I call for Help:	4040 to report issues after the systems are back up

Purpose: Migration of OpenVista to a new server requiring CareVue, BCMA, Putty and interfaces with other systems to be shut down for an extended period of time.

Warning: NOBODY will be able to access patient information in CareVue, BCMA, or Putty during the downtime (that includes lab, pharmacy, ...).

A paper chart including all relevant information for patient care must be printed prior to the downtime.

DOWNTIME Process:

6 PM Verify that the ASCOM phone list is updated in HEV to facilitate communication with ancillary departments during downtime.

6:30 to 7:30 PM Nursing units to print MARs and other patient documentation (labs, notes, and any other information you may need...) that will be needed during the downtime period.

7:50 PM Prepare to log off CareVue, Putty, BCMA.

7:58 PM Log off and leave the PC on. Start downtime procedures.

8 PM All users still logged in will be automatically logged out. Unsaved documentation will be lost.

8:01 PM until announcement (3 hrs.) DO NOT TRY TO LOGIN until you are told that the system is ready for user access.

Once the system is back, call 4040 for issues. The first login **will be slow** as the system is retrieving data from the new server.

Each department will do their own point of care scanning of the downtime documents. Ancillary department will enter all the orders received during the downtime period.

For More Information

Christine McCormick, RN-BC, CHTS-CP 432-221-2138